Exhibit E: System Integrators and Managed Service Providers

This Exhibit applies only where a Customer acts as a System Integrator or Managed Service Provider.

1. Definitions

End-Customer means a third party to which Customer sells, deploys, or provides access to a Solution Package or to which it provides Managed Services.

Managed Services means the ongoing management, monitoring, support and, if applicable, hosting by Customer of an End-Customer's IT infrastructure, software and applications environment, including any Software or Solution Package, and related system administration, performance monitoring, incident resolution, security management, software updates, backup and disaster recovery, and other support and maintenance activities.

Managed Service Provider means Customer in its capacity as a provider of Managed Services.

Solution Package means a solution developed, configured, or deployed by Customer for its End-Customers which embeds the Software and integrates it using the APIs described in the Documentation.

System Integrator means Customer in its capacity as a provider of Solution Packages to its End-Customers.

2. Additional Rights and Restrictions

2.1 Additional use Rights

In addition to the use rights for the Software as granted under the relevant Exhibit of this Agreement, Camunda grants Customer a limited, non-exclusive, non-transferable, non sublicensable right to: (i) develop Solution Packages within the Permitted Usage; (ii) if applicable, market and distribute Camunda SaaS Enterprise to End-Customers as part of a Solution Package; and (iii) provide Managed Services to End-Customers in connection with the Software or any Solution Package, including hosting of the Software or the Solution Package and providing End-Customer access thereto. All rights not expressly granted are retained by Camunda. End-Customer access rights terminate upon expiration or termination of the applicable Subscription.

2.2 Additional Restrictions

In addition to the use restrictions for the Software as set out in the relevant Exhibit of this Agreement, Customer will not, and will not permit any Affiliate or Contractor to: (i) if applicable, use Camunda SaaS Enterprise for its own internal business purposes other than for developing, testing, and staging Solution Packages; (ii) license, lease, or otherwise distribute the Software to any Third Party except as part of a Solution Package; or (iii) if applicable, use the Software for any product or service that offers no substantial additional value beyond the Software itself.

2.3 End-Customer Compliance

End-Customer rights to use the Software terminate upon expiration or termination of the applicable Subscription. Customer is responsible for ensuring its End-Customers comply with the use rights and restrictions applicable under this Agreement and is liable for

any breach by its End-Customers. Customer must promptly notify Camunda of any known violation and the remedial steps taken or planned.

2.4 End-Customer Support

Customer is solely responsible for providing support to End-Customers in connection with Camunda SaaS Enterprise and any Solution Package. Camunda shall have no obligation to provide Support and Maintenance Services directly to End-Customers.

2.5 Further Representations

Customer shall not make any representations or warranties binding on Camunda and shall limit all representations about the Software to those expressly set out in this Agreement. The Software has not been developed to meet the individual requirements of any End-Customer. Termination by End-Customers does not constitute a force majeure event.